

Booking Form (UK)

Primary Renter

full name

address

post code

daytime tel.

evening tel.

e-mail address

I would like all payment acknowledgements to be sent [] by post or [] by e-mail using the appropriate address above. *please tick one box otherwise postal correspondence will be assumed.*

Additional Persons

names of additional persons to stay

age (if 16 or under)

names of additional persons to stay	age (if 16 or under)
<input type="text"/>	<input type="text"/>
<input type="text"/>	<input type="text"/>
<input type="text"/>	<input type="text"/>
<input type="text"/>	<input type="text"/>
<input type="text"/>	<input type="text"/>
<input type="text"/>	<input type="text"/>

Other Information

villa

elegant

/

lakeside

(please circle)

arrival date

 / /
Day Month Year

departure date

 / /
Day Month Year

approx. arrival time

check-in time is 4pm

pre-paid pool heating

yes / no

extra cost payable for pre-paid pool heatingarrival airport (if known)

cot / highchair

yes / no

Declaration

I enclose a cheque for £ _____ (payable to GILLIAN BUSH) to confirm the above booking.

I have read, understand and agree to the Terms & Conditions associated with booking the villa(s).

Signed _____

Dated _____

Terms & Conditions of Booking

Bookings

The 'Primary Renter' is the person who is signing the booking form and must be aged 21 years or over. The 'Arrival Date' is the initial date of arrival at the villa for the specified rental period. The 'Owners' are the current owners of the villas and the 'Management Company' are representatives of the Owners.

To confirm a booking, a non-refundable deposit of 20% of the rental cost and a completed booking form are required. If a booking is confirmed within 56 days of the Arrival Date, then full payment is required. Once the booking is confirmed, the quoted cost is guaranteed against further increase, subject to the conditions of payment being met. Any amendments to the booking that affect the Arrival Date, duration of stay or additional cost items are excluded from this guarantee.

The outstanding balance and a refundable security deposit of £150/US\$250 for the first 14 nights plus £50/US\$75 per additional 7 nights (or part thereof) are payable at least 56 days prior to the Arrival Date. The security deposit is fully refundable after the keys have been returned and a property check has been carried out. The Primary Renter is responsible for any damage to the villa/contents and conduct of the booking party during the rental period. At the discretion of the Owners and/or Management Company, major breakages, negligence, non-compliance with the villa rules and excessive post-stay cleaning may incur a charge against the security deposit. The Primary Renter agrees to pay any additional amount whereby the cost of repair, replacement or cleaning exceeds the security deposit.

Smoking is not permitted within the living areas of the villas. Failure to adhere to this will result in a charge of £50/US\$75 being levied, along with any additional costs in replacing or cleaning smoke damaged items.

If the full outstanding balance and security deposit is not paid within the above time limit, the Owners reserve the right to treat the booking as cancelled. Such a cancellation by the Owners implies a termination of any agreement between the booking party and the Owners. In the event of any cheque not being honoured by the bank on which it is drawn, any incurred charges will be added to the booking cost.

Check-in is after 4pm on the Arrival Date and check-out is 10am on the day of departure.

Cancellation & Amendments

In the event of cancellation, a refund will be due as follows: Up to 56 days prior to the Arrival Date, all monies paid excluding the 20% deposit will be refunded. Between 42 and 55 days (inc.) prior to the Arrival Date, a refund of 50% of all monies paid excluding the 20% deposit will be made. Any request to change or cancel a booking must be received by the Owners in writing within the above dates.

Where the Primary Renter requests an amendment to a booking, the Owners will endeavour to meet the request, for which a nominal fee may be charged to cover any administration costs. Any such revisions or amendments will not become effective until received and agreed in writing by the Owners.

The maximum licensed occupancy of the villa is 8 persons and in accordance with Florida State Law, only persons listed on the booking form are eligible to stay at the villa during the rental period. Our Management Company reserves the right to refuse admission to any person(s) not so listed or if the maximum villa occupancy is exceeded. Should you wish to amend the list of additional persons on the booking form, please contact us prior to your Arrival Date (no additional charge will be made for such amendments).

Force Majeure. We accept no responsibility or liability for loss, damage or alteration to the booking caused by events beyond our control, including, but not restricted to, flight delays/cancellations, airport closures, adverse weather conditions, fire, flood, war or industrial disputes.

Additional

The alarm on the villa patio doors leading to the pool area is a safety requirement under Florida State Law, to ensure that small children cannot access the pool area without the knowledge of an adult. Under no exceptions should this alarm be tampered with, removed or deactivated in any way. Failure to adhere to this will result in a charge of £50/US\$75 being levied.

Unless instructed by Our Management Company, the operational times, water flow and controls for the pool filtering equipment must not be altered. Furthermore, where pool heating is activated, under no circumstances must the operational times and/or water temperature be changed by any person other than the Management Company. Failure to adhere to these rules will result in the entire security deposit being withheld. This is supplemental to any additional costs incurred through the damage of such equipment.

During the rental period, there may be the need for third-party maintenance personnel to visit the property exterior (e.g. lawn maintenance, pest control and pool cleaning), for which access must be granted. Under no circumstances should any third-party maintenance persons be allowed access to the interior of the property without prior notice from our Management Company and any concerns regarding this should be reported immediately to them. Our Management Company have reasonable right of admission to the property at all times.

Under no circumstances must any additional copies of any key to access the villa be made.

Should any problem or damage occur to the property or the villa contents during your stay, our Management Company must be notified immediately.

The Owners cannot accept any responsibility whatsoever and howsoever caused for injury, damage or loss as a result of the use of the villa and pool. Guests are specifically requested not to allow unsupervised children to use the pool.

Complaints

In the unlikely event that you should have a problem with our villa, its facilities or our administrative procedures, this must be brought to the attention of our Management Company immediately. They will investigate and attempt to resolve the issue locally. If you are dissatisfied with the outcome to the reported problem, please put the complaint in writing to the Owners within 10 days of your return.